

Sign up today to collect patient feedback on your practice



iWantGreatCare
The trusted site for healthcare reviews

Register today at:
www.iwgc.org/practiceregistration

Email:
support@iwantgreatcare.org

GP Friends and Family Test Solution

Or with paper solution from £15/month inc VAT



Sarah Kennedy
Practice Manager,
Willfield Medical Centre

"I think it's quite exciting because you do it in lots of languages which applies to our practice list and it's sharper and quicker than a long survey."



Fiona McLachlan
Practice Manager, St
Peter's Medical Centre

"iWantGreatCare staff were really helpful in getting us up and running as we prepared for FFT. The material they sent was great. This feedback gives us a real-time picture of how patients feel about our practice and clinical team, rather than simply a snapshot in time which quickly gets out of date. In addition, the chance to respond to reviews enables us to educate people about services we offer."



Helen Downer
Practice Manager,
Mocketts Wood Surgery

"I think that this survey has and will be useful for our patients; to let us know what we are doing right and what can be improved. The staff are delighted about the comments they have received and so far this has all been good."



Dr Hergeven Dosanjh
GP Partner, Broad Street
Medical Practice

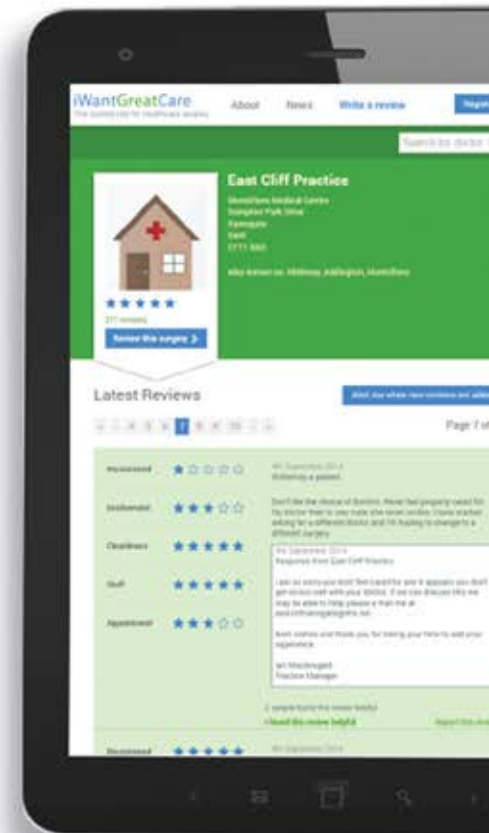
"I'm a great believer in feedback in all walks of life, I try to listen and if possible respond and change what we do for the better. It's also nice to see positive comments. Patients give true feedback rather than the one sold to us via the media."

Key Benefits

- ✓ Save time: iWantGreatCare manages processing and transcription of feedback
- ✓ Guaranteed to be fully compliant with CQC and NHSE requirements
- ✓ Supports GP revalidation requirements
- ✓ Improves patient experience

Key Features

- ✓ Instant online sign-up
- ✓ Unique webpage for your surgery and GPs
- ✓ Continuous, real-time service
- ✓ Multi-language solution
- ✓ Ready made reporting, including monthly NHSE submissions



▶ John Needham



▶ Karen Bowler



▶ Jon Rush



▶ Liz Hobby



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Further information:
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